

Rapid 3DShield Tungsten Reclamation Program

The Virtual Foundry is committed to a sustainable additive manufacturing lifecycle. By reclaiming scrapped tungsten parts and spool ends, we can reprocess high-value materials, minimizing waste and supporting a more sustainable, circular manufacturing cycle.

Program Overview

This program allows users of **Rapid 3DShield Tungsten** to return failed prints and leftover filament in exchange for store credit. This reclamation effort supports our ability to recycle nearly all scrapped tungsten material while maintaining the high quality of our product lineup.

Material Eligibility and Requirements

To participate in the buy-back program, all submissions must strictly adhere to the following criteria:

- **Accepted Material:** Only **Rapid 3DShield Tungsten Filament** is eligible for credit.
- **Eligible Scraps:** We accept failed prints, prototype parts, and spool ends.
- **Excluded Material:** Printer purge (the transition material between different filaments or colors) must not be included. Including purge material may lead to a total forfeit of credit.
- **Minimum Shipment:** A minimum of 3kg of material is required per shipment.
- **Confidentiality:** If a part contains proprietary or sensitive geometry that cannot be shared, it must be destroyed (crushed or broken) before being sent for reclamation.

Packaging and Shipping Guidelines

Requirement	Specification
Packaging	All scraps must be secured in bags before being placed in the shipping box.
Purity	Ensure there are no foreign materials (tools, trash, or other filament types) in the box.

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Weight	Minimum of 3kg per shipment.
Documentation	Include a packing slip with your contact information to ensure credit is applied to the correct account.
Shipping Charges and Tariffs	Sender is responsible for all shipping charges, tariffs, and additional fees that may be associated with their shipment.

Valuation and Credit Issuance

Upon receipt and successful inspection, store credit will be issued based on the weight of the reclaimed material:

- **Reclamation Rate:** \$100.00 USD per kilogram.
- **Credit Type:** Issued as store credit to be used on future purchases at The Virtual Foundry.

Inspection and Rejection Policy

All shipments are subject to a thorough inspection process before acceptance.

1. **Foreign Materials:** If foreign materials or non-tungsten contaminants are found, the credit for the entire shipment may be forfeited.
2. **Rejection Options:** In the event that a shipment is rejected due to contamination or non-compliance:
 - The customer may pay for return shipping to have the material sent back.
 - Alternatively, the customer may authorize The Virtual Foundry to dispose of the material.
3. **Verification:** We reserve the right to verify the material type to ensure it is authentic Rapid 3DShield Tungsten.

To begin, please contact info@thevirtualfoundry.com to get a reclamation reference number and send in your material.